

TERMS OF USE

Welcome to ConsideringLove.com. By accessing and using our services, you agree to comply with the following Terms of Use.

Description of service

ConsideringLove.com offers a supportive platform for individuals seeking to transition into sustainable, long-term relationships through tailored programs and guidance. It is not a dating site or a counselling service. It does not guarantee that persons using the service will move into long term partnerships and it takes no responsibility for the suitability or quality of relationships undertaken during or after completion of the Programmes offered.

Age restrictions

The services offered by ConsideringLove.com are only available to persons over the age of 18.

Privacy Policy

Your personal data will be held in line with GDPR requirements. Please see our Privacy Policy for further details.

Zero-tolerance Policy

ConsideringLove.com has a zero-tolerance policy towards verbal or written aggression, harassment, discrimination and other harmful behaviours.

Intellectual Property Rights

All content on ConsideringLove.com is the intellectual property of ConsideringLove.com and may not be reproduced, distributed, or shared without prior written consent. You are kindly asked to request permission prior to sharing or uploading any content to other sites.

Payment and Refund Policy

- All fees are payable at the time of booking.
- Full refunds are **ONLY** available up to 1 week prior to commencement of Programmes.
- Dates and times can be changed up to 24hrs before sessions, but **no** refunds are available for no shows.

Session Attendance Policy

- Sessions will commence at agreed times, persons who are 10 minutes late will be considered no shows [**no** refunds or exchange of days/times will be available to no shows].
- Coaches will notify individuals 24hrs prior to commencement of sessions if they are unable to attend, and another day/time will be offered to them.
- We understand that emergencies may arise, preventing the required 24hrs notice. In such situations, it is at the discretion of the individual coach to accommodate any required changes in appointments. Please contact your coach as soon as possible to discuss your situation.

[Please note; Programmes are devised to share information and development in a linear format. Missing a session will mean losing continuity and important information, which it will not be possible to revisit on subsequent sessions. It is therefore advised that if you think you will be unable to attend a session you notify your coach immediately and take action to select another appropriate day or time].

Mental Wellbeing Disclaimer

ConsideringLove.com does not assume responsibility for the mental health of clients. Individuals with underlying mental health condition are encouraged to seek appropriate professional support before participating in our programmes.

Complaint Resolution Process

Although all measures are taken to ensure that your experience with ConsideringLove.com is a positive one, we acknowledge that from time-to-time individuals may wish to raise concerns or complaints. All complaints must be put in writing and sent to consideringlove.com@gmail.com if clients require resolution. It is our aim to respond to complaints within 2 working days.

Right to update Terms

ConsideringLove.com retains the right to update and amend Terms of use as and when required.